Library Administration
Submitted by: Joy Poole and Ryanne Cooper

Staff
State Librarian Kathleen Moeller Peiffer resigned from the New Mexico State Library (NMSL) in September. The NMSL wishes her well in her new role with the New Jersey State Library. Both Joy Poole and Ryanne Cooper have been appointed as Acting State Librarians until a national search results in the appointment of a new state librarian. Dean Smith, Chair of the State Library Commission will chair the State Librarian Search Committee.

The NMSL welcomed back Ryanne Cooper who has returned as the Assistant State Librarian for Library Development. She will oversee the Library Development Bureau as well as lend her talents to grant-writing, marketing and strategic partnerships.

Vacancies & Service Hours – Due to the high number of vacancies, library employees are working in multiple job capacities to maintain a minimum level of service and complete required administrative, finance and HR tasks. In August the public service hours were reduced to ½ day each for the SW Room (Lower Level) and the Main Library (Upper Level). Bookmobile stops have also been cancelled periodically over the summer due to vacancies.

Clovis-Carver Public Library
The NM State Library employees along with libraries statewide and nationally offered their condolences as well as ongoing support to the Clovis Carver Public Library Director and others. Official statements were issued by the Suzanna Martinez, Governor of New Mexico and DCA Cabinet Secretary, Veronica Gonzales. Many library directors statewide have consulted with local officials to obtain security walk-throughs of their libraries and have received further training recommendations.

Foundation
State Library New Mexico Foundation (SLNMF) formally incorporated as a 501(c) 3. Two meetings have been held. Committee includes: Elizabeth Martinez–President, Jeffrey Krenzel–Vice President, Moira Gehring–Treasurer, Lucinda Surber–Secretary and members: Carnell Chosa, Alexandra Diaz, Maria Sheldon, Erin Loveland -- and Ryanne Cooper–State Library liaison.

- A Frost Foundation Grant was submitted to assist with initial operating costs.
- The Maddox Foundation – awarded a 3K Capacity Development Grant.
- A McCune Foundation Grant was submitted for creative economic development initiative in libraries.

Legislation – Library Innovation Space Act
Ben Ray Lujan will be introducing the Library Innovation Space Act – H.R. 3496 to Congress in the upcoming session. The act will fund a grant program through IMLS for the development of Makerspaces at public libraries to support innovation, economic development and job creation. Joy Poole and others worked with Representative Lujan’s Congressional Fellows to create this national library legislation to amend the Museum and Library Services Act. (See attached).

Libraries Transform NM convened a follow up meeting on October 17, 2017. A keynote was presented by Siobhan Reardon of the Free Library of Philadelphia. This was followed by reports from the three LTNM task forces-Sustainable Public Funding, Alternative Funding Sources and E-rate/Broadband.

Awards
• Mike Delello, Deputy Cabinet Secretary was presented the Carl Gaumer Library Champion Award during the fall meeting of the Mountain Plains Library Association.
• Joy Poole, Deputy State Library was presented with the Marc Simmons Writing Award during the Santa Fe Trail Association annual symposium.

New Mexico Library Association Conference
Under the leadership of Kathleen Peiffer, the NMSL will be sponsoring two pre conferences at the NMLA Conference. Mother Goose on the Loose focuses on early literacy and the other is on E-Rate/Broadband in cooperation with the E-Rate Coordinator Amber Gregory from the Arkansas State Library. The NMSL will also be sponsoring a breakfast. NMSL will sponsor and staff an exhibit booth. The employees of the NMSL are presenting nine conference programs.

Garrey Carruthers State Library Building
In 2018, the SW Room will be relocated to the Upper Level Main Library and the State Personnel Office will occupy this state library space. This is due to the centralization of Human Resources functions within the State Personnel Office. The State Personnel Office building is located within the West Campus where the Garrey Carruthers State Library is located.

Technical Services Bureau
Submitted by: Bradley Carrington

Staff development and news
• NMLA: Brad is on program committee; worked on contacting presenters for annual conference.
• Aubrey Iglesias, the Master of Metadata for the past 3 years resigned in August. We will miss her excellent work, unfailing help and great attitude!
• MPLA: Brad attended MPLA board mtg

Accomplishments
Polaris
• Polaris upgrade to 5.5; moved to Windows RemoteApp and Tricerat® Screwdrivers

TSB consulting
• finished writing Koha chapters for revision of Rural Services manual; helping to write all other chapters
• gave extensive 2-day training to Tech Services staff at the Thomas Branigan Public Library (Las Cruces); covered OCLC searching, editing bib records, authority control, best practices for item records, RDA, system migration, etc.
• site visit to Española Public Library; they are using TLC to import LC via Z39.50; most of the cat copy that they need for state publications is unavailable.

Statistics
• new bibliographic records: 3500
• new item records: 5776
• new serial issues (doesn't include issues checked-in using textual holdings): 1307

OCLC/PCC
• new records contributed to WorldCat: 51
• WorldCat master records replaced (enriched/expert-replaced/minimal-upgraded/digital content attached): 277
• our symbol NMS added to records (copy cataloging): 3749
• new NACO authority records: 57
• edited NACO authority records: 14

State documents distribution
• tangible items shipped: copies of 58 items shipped to as many as 21 repositories (shipment is bimonthly)
Public Services Bureau
Submitted by: Lori Thornton-Smith

Vacancies
The Bureau hopes to be able to hire a Reference & ILLiad Librarian by January and a Southwest Librarian by March. Both of these positions are currently posted. We will resume our regular hours as soon as possible after hiring and training are completed in early January – Monday through Friday 1:00 to 5:00. Two positions are currently posted.

Electronic Databases
The Public Services Bureau in collaboration with the Library Development Bureau worked closely with Gale Cengage for nine months of the development of splash pages for small and rural libraries without the capacity to establish websites or accounts with the statewide database vendors. This effort was primarily undertaken in order for those libraries to be able to track and report their statewide database usage statistics. Gale met with us in person in February, developed a generic page for New Mexico libraries that could be customized by each library (See Attachment A) and began contacting all 62 of the libraries in September to assist them with the creation of their page. Only one of the libraries has responded – the Albert W. Thompson Memorial Library in Clayton.

Carruthers State Library Building
The Southwest Room may be moved to the second floor of the State Library, creating a single service point for the Public Services Bureau. The Governor’s legacy project is the consolidation of state personnel services into 5 or 6 centers of excellence. The current Southwest Room space has been identified by the General Services Department (the Carruthers Building landlord) as a good location for one of those centers. If the proposal moves forward after a November project meeting (and it most likely will do so), the move could begin in January. The library will be closed to the public for 6 weeks during the move/remodel.

Another possible component of this project is a lobby and entrance remodel. After a Homeland Security review of the building entrance and the incident in Clovis, it is clear that multiple entrances in a two story public space are no longer tenable. In the proposed plan, the public entrance and parking will be moved to the upper level; the staff parking and entrance will be moved to the lower level and the lower level lobby will be restricted to staff (50 to 60 of who will be State Personnel employees). The Library for the Blind and Physically Handicapped patrons will continue to have access to those services through the bottom entrance via a buzzer system. All other library services for the public will be located on the second floor which will allow the Public Services Bureau staff to maintain a higher level of security on the second floor for both the staff and the public.

Government Documents
Title 44 Reform – In June 2017, following a request by the Committee on House Administration, the Government Publishing Office Director Davita Vance-Cooks charged the Federal Depository Library Council with providing recommendations to modernize Title 44, Chapter 19 of the United States Code, which governs the Federal Depository Library Program (FDLP). The Council was also asked to consult with the FDLP community to modify Title 44. This September, a proposal was submitted to Ms. Vane-Cooks and it’s available on FDLP.gov. These recommendations along with FPO’s response were discussed at length at the Depository Library Council meeting and the FDLP conference, which took place October 16-18, 2017 in Arlington, VA. These sessions were broadcast virtually across the nation and are available for viewing through the FDLP website.

Letters About Literature
The Letters About Literature 2018 reading and writing competition has begun. Please see our web page for more information – http://www.nmstatelibrary.org/letters-about-literature

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Library Development Services Bureau
Submitted by: Ryanne Cooper

Public Libraries in NM
There are generally 10-12 directors who leave their positions within a 12-18 month period, as noted through trends since 2008. However there has been a recent rise. Since July 2016, 27 libraries (public and tribal public) now have different directors. Those changes include 11 directors who retired or will do so by the end of this month.

In the past quarter, the Development Bureau has made 24 site visits, visiting 40 library directors and staff.

Outreach and Staff Trainings
The Development Bureau has been active in reaching out to the community – to promote the services of the State Library and to provide training opportunities for library staff. Training and Conference presentations include: NMLA Annual Conference (8 programs, including 2 pre-conferences); ATALM presentations (5 programs, 1 field trip); Mountain Plains Library Association Conference (1 program); NM State Fair (College & Career Readiness Day); a KSFR spot; the National Book Festival in DC; the Southwest Region of National libraries of Medicine Annual Conference; Libraries Transform NM Fall Meeting.

Collaborations/Partnerships
The Development Bureau team work actively to cultivate partnership, in order to bring rich opportunities to NM libraries, as well as to develop innovative programs. Current partners include: Creative Startups; Santa Fe Opera (2 projects); Reading Quest; New Mexico State Library Foundation; Collaborative Summer Library Program (CSLP); Land of Enchantment Book Award; Museum of Indian Arts and Culture; Office of Archaeological Studies; Middle Rio Grande Valley E-Rate Consortium; Zia-Jemez E-Rate Consortium; The Leadership Institute at the Santa Fe Indian School; HistoryPin Project; Indigenous Digital Archives (IMLS-funded grant); Explora (2 projects).

Youth Services Program
Summer Reading 2017 wrapped up, with highest number of participants ever -- 98,899; Summer Reading 2018 kicked off with the theme Libraries Rock!: There will be 6 workshops this fall (Estancia, Los Alamos, Tesuque, Hatch, Hobbs, and Grants); Deanne is currently serving on the CSLP board, and chairing the Vendor and Artwork committees; Received a grant from Brindle Foundation, which is sponsoring the Mother Goose on the Loose at NMLA Annual Conference; Continued STEM to Read, and presented on STEM activity kits at the MPLA Fall Conference; Represented New Mexico at the National Book Festival in September, Wolves of Currumpaw by William Grill was the selected title; Continued participating on the Land of Enchantment Book award selection committee, heading the Publicity/Social Media committee.

State Data & State Aid
FY17 Annual Report closed August 14, 2017 (All 96 NM public libraries recognized by the state submitted an annual report, 93 of which are eligible for state grants-in-aid); State aid grant agreements mailed October 18, 2017; Review of all 96 libraries annual reports underway; Attended Continuing Education Forum in Columbus, OH; Attended Association for Rural and Small Libraries conference in St. George, UT.

GO Bonds
2014 GO Bonds
- Public Libraries have sent in reimbursement requests for 46.54% of their $3,000,000 allocation.
- 14 public libraries have spent all of their 2014 GO Bonds.
- Tribal Public Libraries have sent in reimbursement requests for 50.14% of their $800,000 allocation.

2016 GO Bonds
- Grant Agreements went out first week of October.
- 27 out of 78 public libraries have returned their Grant Agreements.
- 9 out of 19 tribal public libraries have returned their Grant Agreements.
Because of the delay in the Bonds selling this year, there is a general delay in the 201 GO Bond timeline; the allocations will be available to the libraries until April 1, 2021, an extension of a year.

**Tribal Libraries Program**

**Crownpoint Outreach Center** (Jean Whitehorse) Site visits 27; Programs: 26; Total Patrons: 298. Program topics include summer reading, financial literacy for teens; digital literacy for seniors.

**TLP Coordinator** (Alana McGrattan) Site visits 4; Outreach: 3; Total patrons: 269. Completed History pin project which created live video archive of the stories of 5 tribal libraries [www.historypin.org](http://www.historypin.org). This project was a national partnership with John Voss and AmeriCorps volunteers at NMHU.

**On the Horizon**

The Development Bureau is exploring, developing, or in process of implementing these projects: Economic Development Initiative; Database which will compile Development Bureau stats with Annual Report stats into a succinct database; National YS Consultant Forum; Repealing/Replacing the 4.5.8 NMAC (GO Bonds); Minor revisions to the 4.5.2 NMAC (clarifications to last revision in 2016); expanding Indigenous Digital Archive; expanding tribal libraries broadband access; Internship/teen youth development opportunities in tribal libraries.

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**New Mexico Library for the Blind and Physically Handicapped (LBPH)**

Submitted by: John Mugford

**Circulation**

While BARD (Braille and Audio Reading Download) activity accounts for approximately 40% of total circulation, BARD users account for only about 15% of active borrowers. When combined, download and direct mail circulation totaled about 32,000 from July through September.

**Cassette and Digital Audio Books Removal for Recycling**

The removal process of cassette audio books began nearly five years ago, when the cassette collection totaled about 280,000 copies. Cassette circulation was discontinued as of July 1. Coincidentally, the National Library Service (NLS) announced retirement of the C-1 cassette book machine. Currently, about 1,000 C-1 players remain in circulation in New Mexico. These dual-speed players allow playback of both NLS cassettes and faster play commercial cassettes. Some patrons have requested retention of cassette players with the understanding they are likely not replaceable.

LBPH is now focused on fulfilling a quota recall of 3,300 digital audio book cartridges for reuse in 2017. The recall number, which is expected to increase in future years, is based on previous years’ ordering levels. Low circulation copies are chosen for reuse. This project is expected to be completed by mid-October.

LBPH is beginning to consolidate the digital book collection from four to two carousels. It is estimated that storage capacity using two carousels could prove sufficient for up to ten years. By vacating two carousels, parts supporting those carousels can be repurposed as needed. This consolidation will avoid a recommended $25,000 upgrade expenditure for a storage system likely to prove outdated in another five to ten years.

**Digital Books Availability and Duplication**

1. The NLS has effectively completed conversion of over 42,000 cassette titles to digital format; however, LBPH only holds about ten per cent of these in physical format. The NLS projects a five to seven year plan after which digital audio books will be largely distributed wirelessly to a new generation of digital players. Related to this planning, the NLS is testing a device called Mobile Cartridge (MOCA) that allows digital talking books to be delivered wirelessly. LBPH expects to be receiving a device for testing soon.

2. LBPH’s ability to duplicate digital books is limited by material supply and staff hours. Currently, LBPH prioritizes duplication choices based on demand and estimates being able to produce up to 20 copies per day. It holds nearly 2,500 blank digital cartridges; so, that supply is likely to be used by mid-2018. The NLS reports nearly 100,000 titles available via BARD in varying formats, including braille.
**Outreach**

In August, LBPH successfully concluded its Summer Reading Program. In September, the quarterly newsletter was published and distributed to nearly 3000 LBPH patrons and organizations. Several off-site outreach visits were scheduled for fall 2017 and early spring 2018. Two visits were conducted in October to the VA and a Senior Center in Albuquerque. 2017 is the 50th anniversary year of the LBPH program in New Mexico, therefore a press release was issued (See attached).

**Volunteer Recognition to Celebrate 50th Anniversary**

An annual Volunteer Recognition Event is scheduled for October 25. Steve Prine will be representing the NLS with local art historian Sharyn Udall serving as a guest speaker. Special guests from the Commission for the Blind and other affiliated organizations will be joining the volunteers.

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**Federal Grant Programs - IMLS/LSTA and Rural Services**

Submitted by Amber Espinosa-Trujillo

IMLS awarded the 2017 LSTA NM State grant $1,448,716. The 2016 LSTA grant funds were fully expended by September 30, 2017. IMLS approved the State Program Reports from the 2015 LSTA grant.

**LSTA Five Year Plan**

Quality Metrics, the evaluator of the 2013-207 LSTA Five Year Plan provided recommendations for the next 2018-2022 LSTA Five Year Plan. The six recommendations include:

- Continue support for the Library for the Blind and Physically Handicapped;
- Re-evaluate the return on investment for each component of the El Portal program and reduce database/online offerings to maximize benefit;
- Adopt a multi-year strategy to solving the rural library services conundrum to include exploring a new model of rural service delivery of library services via an exploration committee of all stakeholders;
- Continue support of resource sharing using ILLiad or a similar platform;
- Continue support for Summer Reading/early literacy efforts at the current level and further strengthen efforts to assess outcomes in summer reading program participants and refining the outcome based assessment tools;
- Devote any savings derived from decreased costs for the El Portal databases to further capacity building/staff development efforts.

NMSL submitted and received approval for the 2018-2022 LSTA Five Year Plan. A hyperlink of the plan will be posted on the NMSL website and the Hitchhiker.

**IMLS/LSTA Site Visit**

Dennis Nangle, Senior Program Officer for IMLS conducted a site visit in July. Mr. Nangle visited Rural Bookmobile West in Los Lunas. To learn how LSTA funds support MMSL and libraries in NM he also visited the Belen Public Library, Isleta Pueblo Library, Edgewood Community Library, Santo Domingo Pueblo Library and the Jemez Pueblo Community Library. He reviewed all information and compliance documentation compiled in accordance with the Site Visit Checklist. He met with LSTA Project Managers.

**Rural Services**
**Bookmobiles** - Three bookmobiles continue to provide library services to rural communities.

**Vacancies**
Two Library Technician positions will soon be filled for Bookmobile Northeast and East. Joy Poole and Amber Espinosa-Trujillo substituted due to vacancies for multiple weeks since May.

**Cataloging**
All Bookmobiles continue to enter books into the Koha ILS system. Technical Services will assist with cataloging the backlog of books.

**Capital Outlay – new bookmobiles**
LDV was awarded the contract to fabricate two bookmobiles. These will be delivered in March of 2018.

**Books by Mail** - The Books by Mail program continues to provide library services to rural residents.

Attachment A
Library Innovation Space Act

Nation of Makers
The fabric and DNA of our nation has always been to innovate, create and inspire. Ingenuity and hard work go hand-in-hand in the process of innovation and creating the next new invention, app, contraption or device. The next big thing is a thought that needs to be developed, to be materialized by a child, a student, a worker, a retiree, a "maker" somewhere in our communities. We need to ensure that we support our "makers" with the tools to make their dreams a reality.

What is a Makerspace?
A "Makerspace" is a facility, which can also be a mobilized unit that provides learners and entrepreneurs of all levels with access to tools, technology and educational resources to enable the creation of physical objects as well as support the development of educational opportunities for personal growth, workforce development and assistance with early stage business ventures. The 3D printer above is one example.

Why Libraries and why now?
The Library Bill of Rights expresses the essential mission of providing forums for sharing and communication of ideas and information. It is a core mission which has established libraries as a powerful force for convening, building, and sustaining communities. With the advent of digital and rapidly advancing technologies, there exists new opportunities for libraries to play a vital role in engaging our communities. Public Library Makerspaces can offer services such as:

- Early childhood and family education programs that strengthen families and communities
- K-12 STEM and Arts programs to provide kids with access to new technologies and expose them to the opportunities that these technologies enable
- Cross-generational programs that partner adults and seniors as mentors for children, students, and young adults to build important skills
- Opportunities for people in the work force to up-skill, particularly those whose jobs have been displaced or those looking to transition careers
- Cultivating local culture based education and technology programs through empowering and showcasing community maker talents that can solve problems across a wide range
- An innovation space for local residents and entrepreneurs to develop and test ideas with potential for commercialization and business startups

The Library Innovation Space Act
Representative Ben Ray Lujan is introducing this new legislation to take action through the Institute of Museum and Library Services to fund a grant program that will promote the development of Makerspaces at public libraries to support innovation, economic development, and job creation. Using already established infrastructure, like public libraries, the opportunity is available to provide every community, especially rural and underserved, with a revitalized gathering space where patrons can engage in creative, educational, and entrepreneurial activities. The vision is to inspire, teach and invigorate our communities on technology, innovation, arts and the foundational skills that can lead to high tech jobs, ingenuities, prototypes, and inspiring art creations that are only limited by our imaginations.
Alber W. Thompson Memorial Lib

Home

Resources brought to you the New Mexico State Library with local, state and federal funds.

All Titles
Library for the Blind and Physically Handicapped Celebrates 50 Years

For Immediate Release: October 15, 2017, Santa Fe, N.M. – Throughout this year, New Mexico State Library’s Library for the Blind and Physically Handicapped (LBPH) celebrates 50 years of continuous service to New Mexico’s visually impaired, physically handicapped, or disabled readers. The celebratory year will highlight this special program offered by LBPH to blind and physically handicapped patrons, as well as all the special individuals that have delivered excellent service through the years.

On October 25th at 11:00AM, LBPH will commemorate this with a 50th Anniversary luncheon event, inviting the many special volunteers, supporters, and advocates of the program. Attendees will include representatives from the National Library Service and the New Mexico Commission for the Blind.

Established in 1967, the New Mexico Library for the Blind and Physically Handicapped delivers reading materials, enriching the lives of visually or physically impaired New Mexicans. The National Library Service for the Blind and Physically Handicapped (NLS) coordinated the beginning of the program in Santa Fe in the same year as the opening of the then State Library building next to the Roundhouse Capital Building. Part of a national network coordinated by the Library of Congress, LBPH is one of 56 regional libraries.

Each year, LBPH meets the needs of nearly 3,000 New Mexico citizens, and delivers over 120,000 items through mailed and downloadable audible books. Beyond books, LBPH has been a connecting point for both volunteers and patrons. Through its reader’s advisory service, patrons can call and talk to volunteers or staff, who make personalized recommendations based on the patron’s individual interests.

“For some of our patrons, reaching a familiar, kind voice over the phone at LBPH is such an important part of the service. Not only do they get to discuss what they’d like to read, but they also get a chance to reflect and share their own story with someone. And our fantastic staff and volunteers make those moments of connection happen,” shares Tim Donahue, LBPH Outreach Librarian.

LBPH’s longest registered patron is Maria Briggs of Socorro, and has been a patron since 1968. “Services are great! People are great and I love everyone that works there!” At age 94, Ms. Briggs still receives Braille magazines in the mail from LBPH. Richard Andaloza of Alamogordo has been a regular patron since 1969. “It’s been really good being with you. You have always taken care of me. I don’t know when I ordered a book you didn’t have. It’s been super,” he says.

During the event, volunteers and Friends of the Library will be recognized for their generous contributions, including reader’s advisory service, contributions to recording local books, and for fundraising efforts. To learn more about LBPH’s programs, please visit nmstatelibrary.org or by call 1-800-456-5515.

Contact: Joy Poole, Deputy State Librarian, New Mexico State Library Joy.Poole@state.nm.us // 505-476-9712 Link to this release: http://media.newmexicoculture.org/release/634/library-for-the-blind-and-physically-handicapped-celebrates-50-years/ About the New Mexico State Library The mission of the New Mexico State Library is to provide leadership that empowers libraries to support the educational, economic, and health goals of their communities. The State Library also delivers direct library and information services to those who need them. The State Library supports research, lifelong learning, and cultural enrichment for all New Mexicans. The New Mexico State Library is a division of the New Mexico Department of Cultural Affairs.